



Employment Opportunities –

GET IN ON THE GROUND FLOOR!

Do you have strong mortgage loan servicing experience and a passion for providing outstanding customer service? Would you like to work for an organization with excellent pay and benefits? We have some exciting opportunities for you to join our new start-up and we want to hear from you!

Tennessee Housing Development Agency (THDA) is launching a new Mortgage Loan Servicing operation. This team will be servicing THDA home loans by helping customers with their monthly payments, escrow items such as taxes and insurance, and borrower counseling and assistance for customers facing hardship. We will be providing first class service using industry best practices consistent with our mission of "Leading Tennessee Home by Creating Safe, Sound, Affordable Housing Opportunities."

All positions are full-time for 37 ½ hours per week. Hours will be Monday through Friday (no weekends except for rare occasions). Specific hours will depend on the position, with the earliest starting at 7 AM and the latest ending by 8 PM.

To apply, visit our website at www.thda.org and click on the Careers link at the top of the page. We are posting job openings now, and will continue to add openings as the year progresses. Note that only on-line applications for specific positions through this website will be considered.

WE ARE CURRENTLY RECRUITING FOR THESE POSITIONS:

- **Collections and Loss Mitigation Manager**
- **Customer Service and Payments Manager**
- **Collections Specialist**
- **Customer Service Representative**
- **Escrow Specialist**
- **Investor Specialist**
- **Payments Specialist**